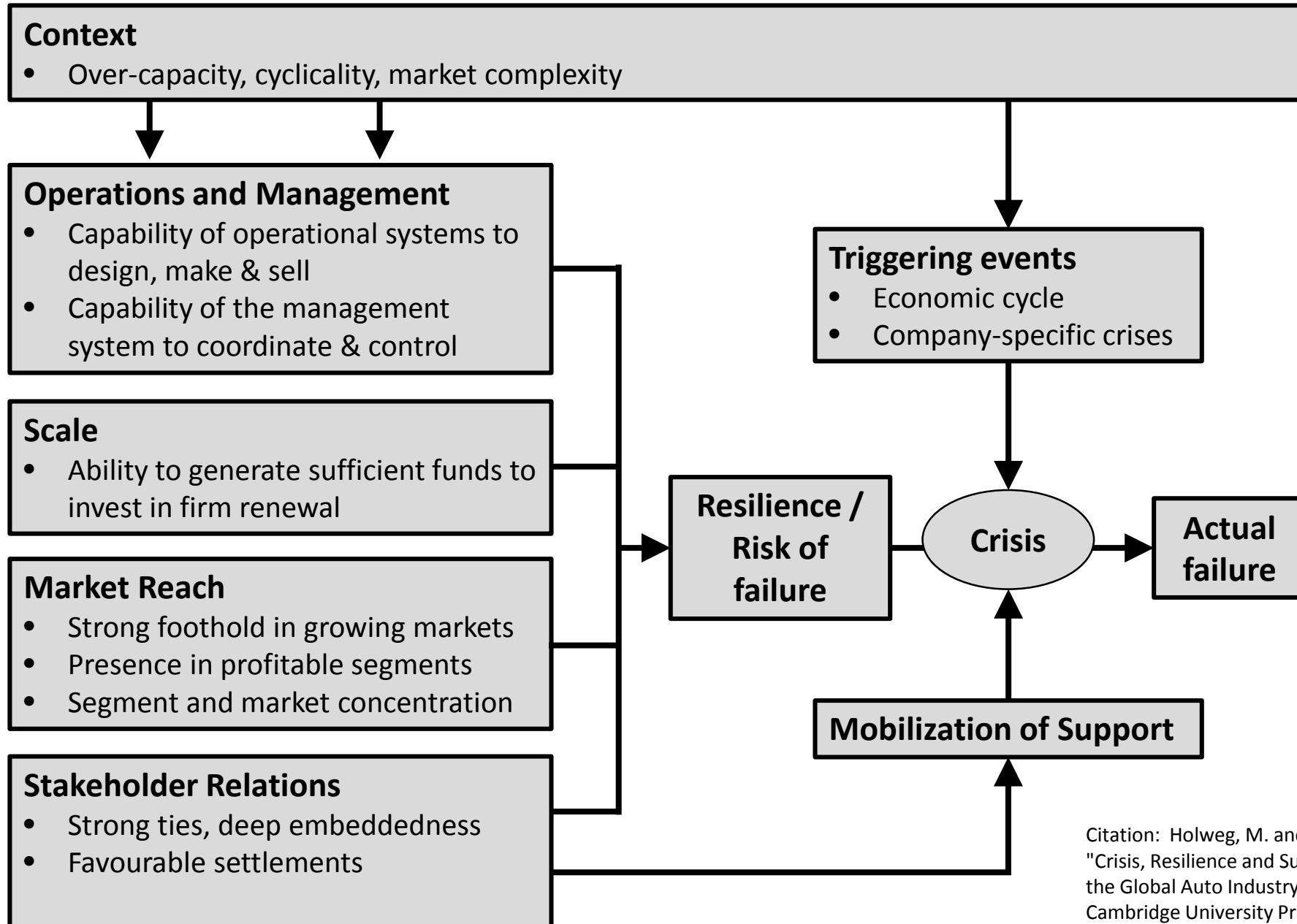


**Figure 4.8: Conceptual model – Operations, Stakeholders and Context**



Citation: Holweg, M. and Oliver, N. (2015) "Crisis, Resilience and Survival: Lessons from the Global Auto Industry". Cambridge: Cambridge University Press. (p.114)